Limited Warranty Information

RIO Brands, LLC warrants that our outdoor products will not fail due to defects in workmanship. We will replace any part found to be perforated by rust under normal use, and service within that period. For your warranty to be in effect, the product must be maintained as directed in the owner's manual.

RIO Brands, LLC warrants to the original owner that our outdoor products are free from defects in material and workmanship. RIO Brands, LLC will send replacement parts or products free of charge found to be defective or missing.

The warranty period for this product is 1 year from date of purchase.

This warranty only covers failures which occur during normal use. This warranty does not extend to color changes due to normal use, weathering or damage resulting from misuse or neglect, commercial use, failure to follow assembly instructions and/or the owner's manual, or forces of nature and other causes which are beyond the control of RIO Brands, LLC. The warranty is void if the product is modified in any way. In no event shall RIO Brands, LLC be liable for incidental or consequential damages.

A purchase receipt or other proof of date of the original purchase will normally be required before warranty service is rendered.

RIO Brands, LLC reserves the right to request photographic proof of product defect to aid in determining extent of defect and aid in quality control efforts. RIO Brands, LLC reserves the right to discontinue or change parts. If a part has been discontinued or is not available, RIO Brands, LLC will substitute a part as may be compatible and available.

To file a claim, please visit: **https://www.shelterlogic.com/support/forms/warranty-claim**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state / province to province.

SHELTERLOGIC GROUP INC

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